Case Study



Family business of 10 pharmacies

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Situation:

Client was unhappy with previous card payment system. Following a recommendation from another pharmacy, Right Medicine, YnoT was introduced to go over the Dojo system .

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Solution:

Client was offered a one-month trial for all 10 pharmacies; and YnoT travelled to Dundee, Perthshire, Central Scotland, Ayrshire and the Scottish Borders to set it up.

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FARREN PHARMACY
133 MAIN STREET
TEL: 01360 312458
Execution:
Client staff were anxious about change, but training was done on site for all staff, who were made comfortable with the system before YnoT left the building.
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Outcome:

The trial was successful, with excellent feedback received from staff on the reliability and ease of use of the Dojo system.

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Outcome:
Client is delighted with the back office system via the Dojo app, and the speed of serving customers.
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For a free trial of the Dojo system, call Tony at Ynot.

Why accept mediocrity when excellence is an option?

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